

MULTISHED CDS

QUICK START GUIDE



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Document Control

| Date | Who | Description |
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| 23/07/2021 | Anthony McClements | Initial version |
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Introduction

This document is designed for new CDS users to help them familiarise themselves with the new MultiShed screens that enable them to submit and maintain CDS declarations.

The screens are based on the old MultiShed CHIEF screens so the basic workflow should be familiar. This document will only point out new features or functionality that has changed since the last version.

Only import declarations are covered at this stage – exports are still under development and not currently available for testing. The guide currently only looks at frontier declarations – CFSP declarations will be covered in a later version of this document. Examples used throughout this document will assume that the declaration is being processed via a CSP (CCS, CNS or MCP).

This document does not contain any information on how to complete a Customs declaration in CDS. This is documented by HMRC via the online tariff which can be found at:

UK Trade Tariff: volume 3 for CDS

If you have any queries on the contents of this document, please contact Support at:

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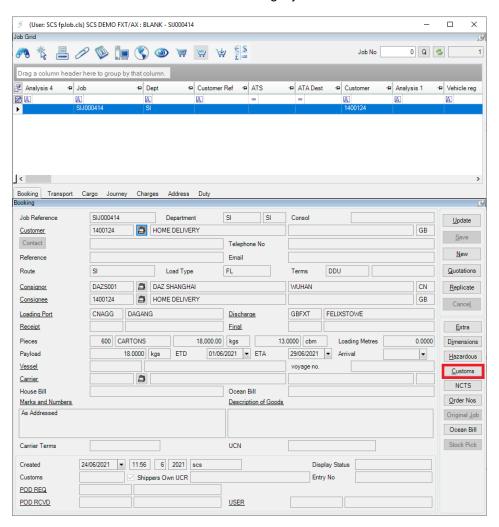
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Getting Started

The initial configuration will have been setup and tested by MultiFreight when you start using the software, so you should be good to go from the offset. This section will look at how you will create new CDS entries and go over the general look and feel of the interface. Note: the screens featured in this document might have a slightly different look depending on which version of Progress / Windows you are running, but the functionality is the same.

Creating a new CDS customs declaration works the same way that the CHIEF interface works. Either click the 'Customs' button from the MultiFreight job:



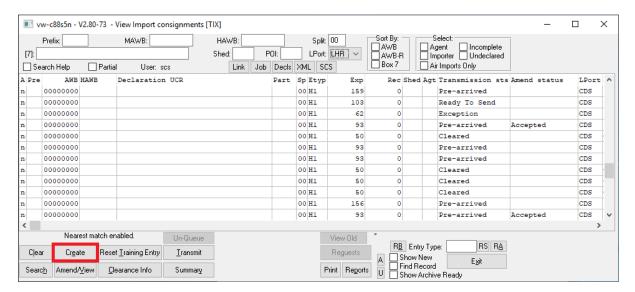
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Or create a new entry manually in MultiShed from the 'Import Consignments' screen:



Depending on how your environment is configured, you may be given the choice to use CHIEF or CDS for the declaration you are creating:



Clicking 'No' on this message will select the CHIEF interface, launching the existing screens you are familiar with, with nothing changing from the current process you follow. Selecting the CDS interface will launch the new CDS screens, and declarations created this way will only interact with the new CDS service.

If you are past the configured cut-off date as shown above, you will not be given this prompt and all declarations will be routed via CDS.

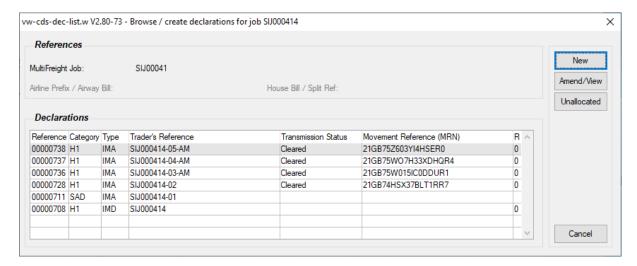
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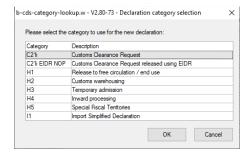


If you are in a MultiFreight job associated with multiple customs entries, clicking the Customs button will launch a browse containing a list of all declarations attached to the job. The relevant screens will be launched, depending on whether you select a CHIEF or CDS entry:



The rest of this document assumes that you have selected the CDS interface to process your declaration.

Upon selecting the CDS interface, you will be prompted to select a declaration category (<u>Import declaration categories</u>):



The category you select determines which fields are available for editing, depending on the type of movement you are processing. Only data you are able to update will be sent to CDS. It is not possible to submit data to CDS that is not required for the category you have selected. You will also be prompted to state whether or not the goods have arrived:



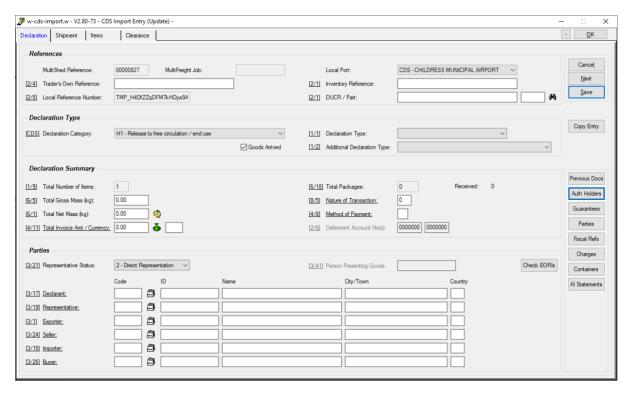
This will help MultiShed to determine which initial declaration types are available for selection.



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At this point, the main declaration screen will be launched:



The basic layout of this screen should be self-explanatory, with the edit buttons at the top-right working the same way as they currently do in MultiShed for CHIEF. You will be able to enter and save data that is relevant to the category you have chosen. If you decide to change the category for a saved declaration you will receive the following prompt:



You may also be prompted to change the declaration type if it is no longer available for the category you have selected. If you click 'Yes' to the above question, any entered data that does not match the new category will be deleted, so be careful when using this function.

The fields that are available for each category are configured by MultiFreight, so if you are unable to edit a field that you believe should be available for the selected category, then please contact support.

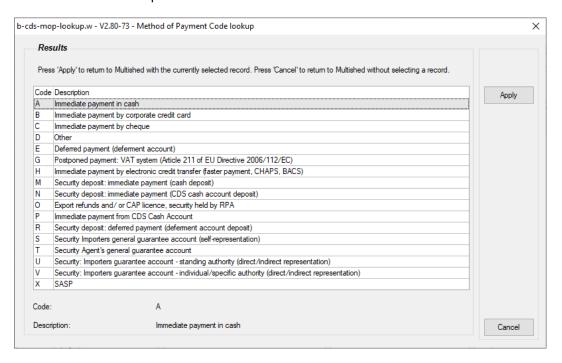
Each field submitted to CDS has a 'Data Element' number associated with is (eg [8/5]). This replaces the 'box number' terminology used by CHIEF. Clicking on a Data Element number will launch your default web browser and open the relevant page of the online tariff to assist with understanding what needs to be entered.



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Some fields are underlined; this means they have a lookup available. If you press F9 in the field or click on the field name (whilst in update mode), you will be able to look up a list of valid entries for that data element. An example is shown below:



Clicking 'Apply' will fill in the field with the selected value.

There are 4 tabs in total: The 'Declaration' and 'Shipment' tabs allow you to maintain header level information, the 'Items' tab allows you to enter data specific to individual items on the declaration, and the 'Clearance' tab allows to you to submit the declaration messages and check its status.

For entries created via MultiFreight, the declaration will be prefilled with some of the information from the MultiFreight job as currently with the CHIEF interface.

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The Declaration Tab

The 'header' level information for the declaration is split across the 'Declaration' and 'Shipment' tabs. This data is submitted once per declaration. The declaration tab focuses on summary data and parties to give you most of the 'at-a-glance' information you will need. An example of this screen is shown in the previous section.

Most of the fields on this screen are self-explanatory, with the following exceptions:

- The 'Local Reference Number' [2/5] is a calculated field that cannot be updated by the user. It is based off the Declarant ID and an internal database sequence to ensure the value is unique. If the Declarant ID has not yet been entered and saved, it will contain a unique placeholder value.
- The 'Inventory Reference' or UCN can be entered as it currently is in the CHIEF interface, but when saving this data, it will create a 'Previous Document' record in the 'Previous Docs' screen. The same is true for the DUCR/Part as these are declared as previous documents to CDS, but the interface is designed to make entering these commonly-used values less awkward.
- The 'Goods Arrived' flag is not sent to CDS; it is used to control which additional declaration types can be entered.
- 'Total Number of Items' and 'Total Number of Packages' cannot be updated here. They are calculated from the items/packages that have been entered on the Items tab.
- The buttons next to 'Total Net Mass (kg)' and 'Total Invoice Value' are used to apportion these values across any items on the declaration. If you want to apportion total net mass across your items, it will use the total invoice value and individual item prices to work out the appropriate weighting. Likewise, apportioning the invoice value requires the total net mass to be entered at header level and across all items.
- The Method of Payment is not submitted to CDS at header level, but populating it here allows it be populated against each item that does not already have a MOP. It also determines whether you need to enter a deferment account (Method of Payment is 'E').
- The CDS tariff requires the 'Deferment Account No.' to be entered as an additional document, but MultiShed takes care of that for you and allows you to enter it as a standard field on the header record.
- Each address at the bottom of the screen has a button next to it which allow you to enter full address details. For these addresses, you can enter either an ID (EORI), or full address details, but not both.
- If you look up an existing MultiFreight address and change any of the details on the declaration, a blue '!' will appear next to the address to indicate that it is out of line with the stored record. It is not possible to update MultiFreight address records from within a declaration.

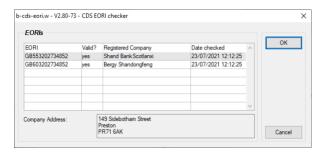
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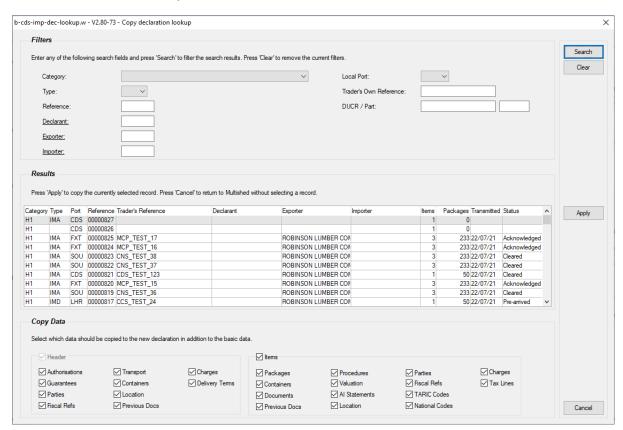
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There is a button next to the address 'Check EORIS'. This will allow you to query CDS, and for each EORI on the declaration (at header or item level), it will tell you whether or not the EORI is valid (and who it belongs to, if that data is available):



There is also a 'Copy' function on the Declaration tab that allows you to copy pre-existing declarations to save on manual data entry:



You can select exactly which data gets copied across to the current record. The current record will be overwritten so take care to ensure that you only use this on fresh declarations. This feature can be controlled via a CDS parameter, so please contact support if you want to remove access to it.

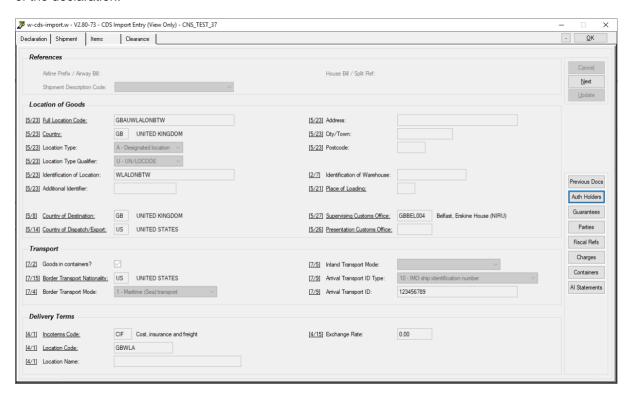


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The Shipment Tab

The Shipment tab contains further header level data, focussed more on the shipment / transport side of the declaration:



Again, most of these fields are self-explanatory, with the following exceptions:

- The AWB, house, split references are only shown for air freight movements, and are there purely for information as they are not submitted to CDS.
- The 'Location of Goods' section is broken up into several parts. Most of the time you will be selecting a Full Location Code by using the F9 lookup, but the fields below it contain the constituent parts of this code and can be edited individually. Any changes to Country, Location Type, Location Type Qualifier, or Identification of Location will be reflected in the full location code.
- The right-hand side of the Location of Goods section only needs to be filled in if the tariff rules require it and a full location code has not been entered.
- The 'Goods in Containers' box is a separate box that gets declared to CDS. It is up to the user to ensure that this is consistent with what has been declared in the Containers screen, but MultiShed will warn you if it thinks the current selection is inconsistent.

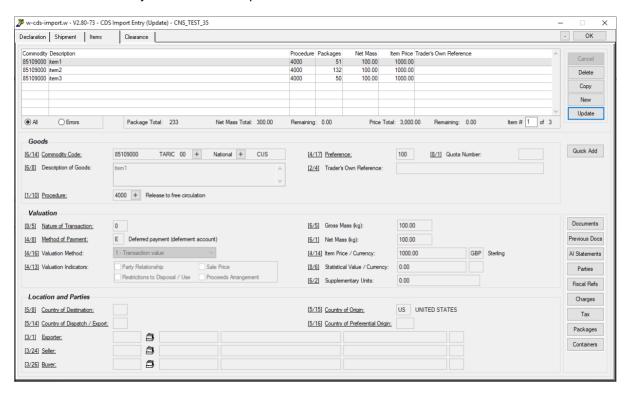


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The Item Tab

The Item tab allows you to browse / add / delete individual items on a declaration and declare information that is only relevant to that specific item:



This screen contains the following features:

- A summary is shown beneath the item browse, containing totals for the package count, net mass and price across all items. The remaining balance is calculated based on what has been input at header level, and if the remaining balance is positive you can double-click on the total whilst in update mode the apportion the remaining balance to the current item.
- If a declaration has been submitted and some items contain errors, you can click on the 'All / Errors' toggle at the bottom-left of the item list to filter which items are displayed.
- There is a Quick Add facility that allows you to quickly add items that were declared on previous declarations for the same Importer / Exporter / Declaration Type combination.
- Please note that the commodity code lookup is still under development and may contain incomplete information. It will currently allow you to search by commodity code and view various information on the tariff measures associated with them.
- The '+' buttons next to 'TARIC', 'National' and 'Procedure' allow you to enter additional TARIC, National and Procedure codes as needed.



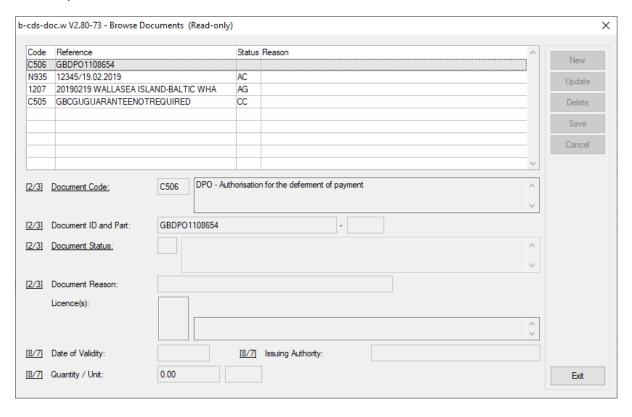
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Sundry Records

On the Declaration, Shipment and Items tabs there are buttons on the right-hand side that allow you to manage sub-records on the declaration. Some data elements can be declared multiple times at header level (for example, authorisation holders), some can be declared multiple times at item level (for example, documents), and some can be declared at both header and item level (for example, charges).

An example screen is shown below:



This is the Documents screen which allows you to specify all the documents for a particular goods item. The edit buttons can only be used when the tab is in update mode. The details entered for sundry records will be saved to the database only when the save button is clicked in the parent tab.

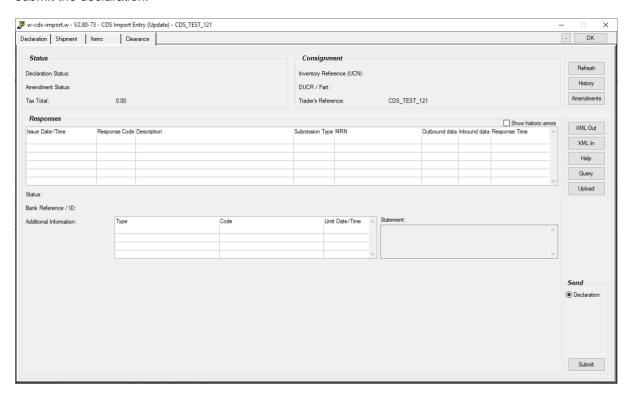


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The Clearance Tab

Once you have entered all of the data as required by the tariff, you will go to the Clearance tab to submit the declaration:



The options for the Submit button are context sensitive. If this is a new declaration your only option will be 'Declaration'.

When clicking 'Submit' MultiShed will perform validation on all the data you have entered and will warn you if it thinks you are trying to submit invalid data. You can ignore these warnings, but this will usually result in a rejected by CDS. Once the submission is confirmed, the screen will close, and you will need to wait for response from CDS.

Going back into the Clearance tab after a response is received will show you the details of the response and allow you to act accordingly. Depending on the status of the declaration you may be able to submit additional messages (which will be covered later).

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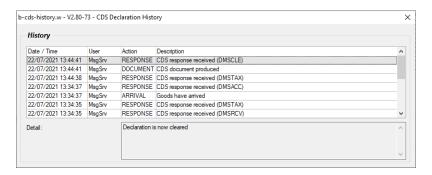
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There are some extra features on this tab designed to help with processing and troubleshooting.

If you click the 'History' button, you will see a sequence of actions that have been performed on this declaration:



This might be useful if a mistake has been made or you want to check everything that has happened with this declaration (as the responses browse only shows notifications from CDS).

For support purposes, there are buttons to view the XML in/ XML out for a given response. It contains the exact message that was sent to CDS and will aid CDS / MultiFreight Support in troubleshooting any problems you are having. The help button takes this further and allows a support email to be sent to CDS – this will be covered in the rejections section below.

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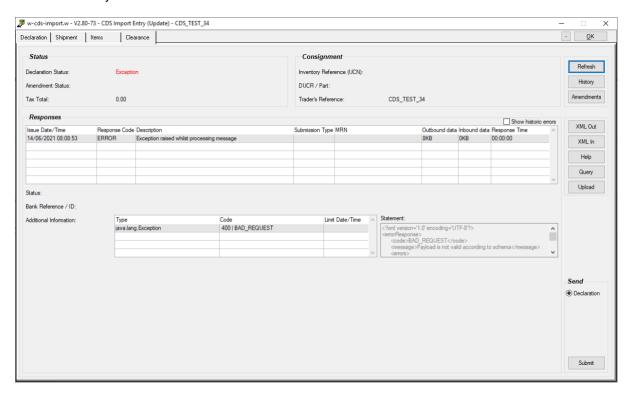
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For a new declaration, the types of response you can receive are:

Exception

This usually means there was a problem on the MultiShed side that stopped the message being sent to CDS correctly:



The Additional Information section will attempt to display whatever information it has regarding the problem, to give an idea of what went wrong. These errors should be very rare, they are either caused by an invalid combination of data being sent to CDS, or the CDS service being currently unavailable, or rejecting our message for some other reason.

If you get an exception, please contact MultiFreight support for assistance.

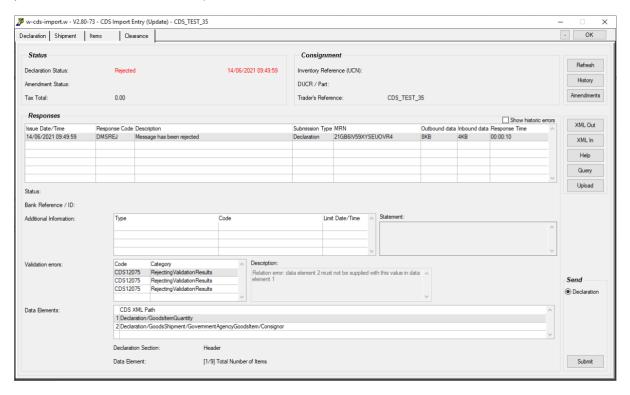


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Rejection

A rejected declaration means that the declaration was successfully sent to CDS but failed their business rules validation. When first using CDS these responses are likely to be quite common until you become familiar with the requirements of the CDS tariff:



The validation errors will show towards the bottom of the screen, each error can point to multiple data elements, and there can be multiple errors per rejection. This section of the Clearance tab tries to present the data from CDS in a way that is readable, but quite often the errors returned by CDS are obscure and it may be difficult to interpret what specific data elements they are referring to.

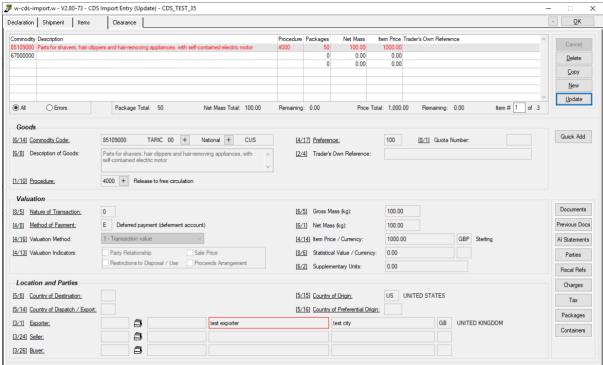
If valid pointers are returned by CDS it will describe which data element triggered the error, and the data element will be highlighted in red on the relevant tab:

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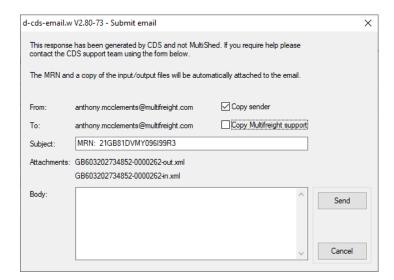
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Once rejected, a declaration must be corrected and resent until no more rejection messages come through.

If you are unable to decipher a rejection message, your first port of call should be the CDS support team. To aid with this we have created a 'Help' button that opens a support email template that you can use to send your issue to the CDS team:



It will automatically attach the required files so that the CDS team have the information they require to assist you. You also have the option of copying in MultiFreight support if you wish to keep us in the loop.





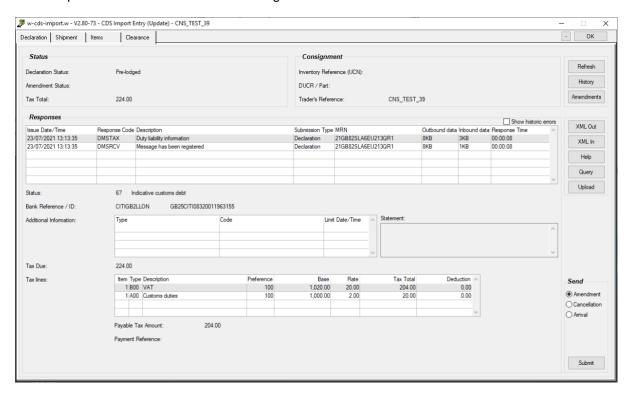
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Acceptance / Pre-arrival

If no errors are received, then CDS should accept the declaration. For arrived goods this generates an acceptance message, otherwise this generates a pre-arrival.

A tax response will also be received detailing the tax amount due:



For accepted (arrived) declarations, there is a 10-minute dwell period in which you can cancel or amend your declaration. After 10 minutes, a clearance response will be received which prevents any further action being taken on the declaration.

For pre-arrived declarations, the arrival of the vessel will trigger an acceptance and start the 10-minute dwell timer. For inventory-linked declarations this arrival message will be handled externally, but for non-inventory-linked declarations you can send an arrival message manually (this will be covered later).

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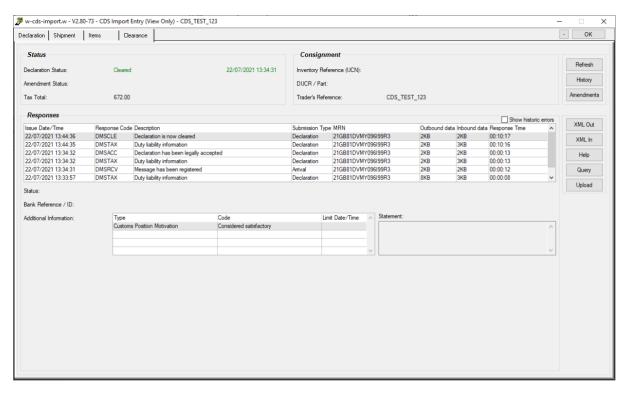


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Clearance

A clearance response is received 10 minutes after an acceptance message. It is the point at which it is no longer possible to amend the declaration and the goods are legally granted clearance:



Another tax notification will be generated at this point, finalising the total amount due.

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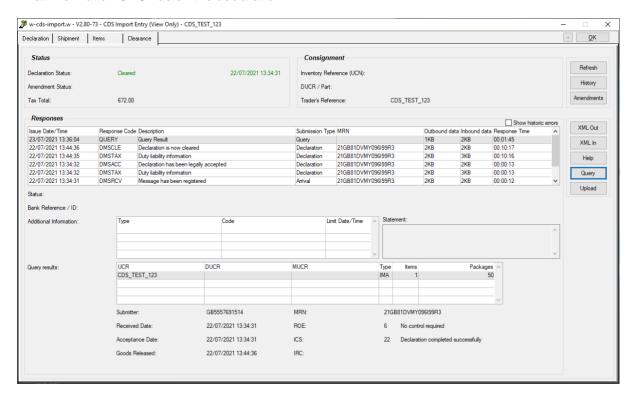


Additional Messages

This section outlines the other types of message you can send to CDS.

Query

Using the 'Query' button on the Clearance tab allows you to send a message to CDS requesting information on the current declaration. This may be useful if you want to check the IVL status or check what information CDS has on the declaration:



Once a query is sent, the screen will auto-refresh until a response is received.

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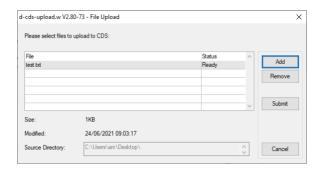
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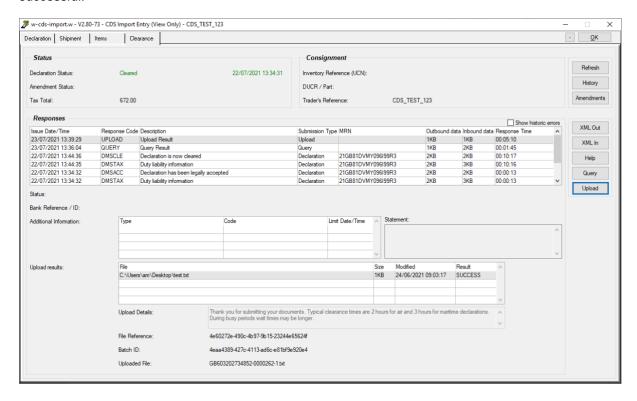
File Upload

There may be situations in which you need to upload a file to CDS, this can be done by clicking the 'Upload' button:

You will be prompted to use the MultiShed file upload or the CDS web UI, if you choose the MultiShed version you will be able to browse and add files:



Once these are sent you will get a response shortly after, advising whether the upload was successful:



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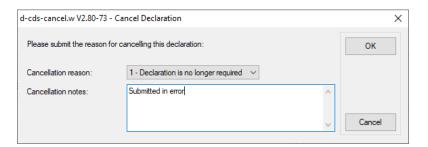


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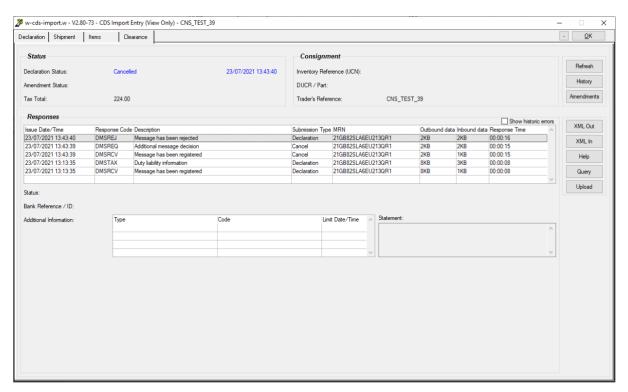


Cancellation

If a declaration is pre-arrived or accepted and within the 10-minute dwell period, you may cancel the declaration via the option next to the submit button. You will be prompted for a reason for cancellation:



Shortly after you will receive a response and the declaration status will be set to cancelled if this was successful:



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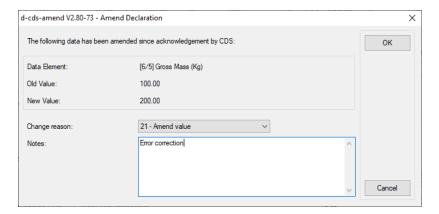
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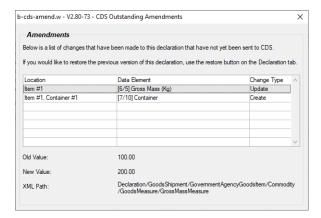


Amendments

If a declaration is pre-arrived or accepted and within the 10-minute dwell period, you may amend the declaration via the option next to the submit button. You make changes to the declaration as you normally would, and if the declaration has already been accepted by CDS, the amendment dialog will show for each data element you are updating:



You can create/delete/update goods items and sundry records as required. Once you have made you changes, use the 'Amendment' option of the Submit button to send these amendments to CDS. The amendment status of the declaration will update to reflect whether these changes were accepted or rejected. If your changes are rejected, then use the 'Undo Amend' option of the submit button to send a message to CDS and revert to the previous version of the declaration. To see which changes have been made to the declaration since acceptance, click the 'Amendments' button on the Clearance tab to see which amendments are pending (i.e., not yet sent to CDS):



If you have made changes to the declaration in error and do not wish to send these changes to CDS, you can revert them by clicking the 'Restore' button on the Declaration tab.

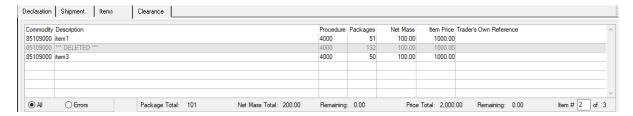




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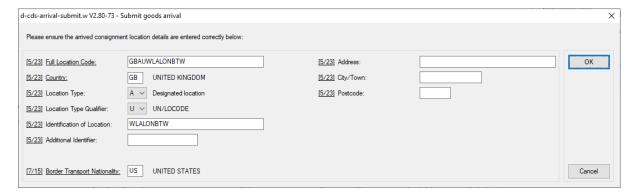
It is worth noting that whilst you delete goods items as part of an amendment, the item sequence can no longer be used. Therefore, for accepted/pre-arrived declarations, the item is marked as deleted rather than removed completely:



If you deleted an item this way in error, you could click the 'Restore' button to undelete it. This feature can only be used before the item deletion amendment has been sent to CDS – once CDS acknowledges an item deletion, it can no-longer be used.

Arrival

If a declaration is not inventory-linked, and is at 'Pre-arrived' status, you may manually send an arrival message using the 'Arrival' option of the submit button. This will bring up a prompt asking for the new location details (in case they have changed):



Once you have confirmed the up-to-date location details, a message will be sent to CDS (much like an amendment) to update their records and flag the goods as arrived. If this is successful, an acceptance will be received which will start the 10-minute dwell timer.

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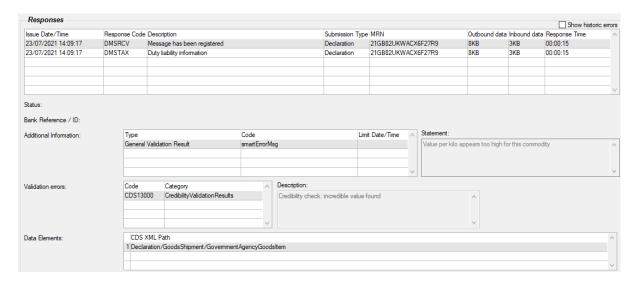
f in

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Confirm FEC check

Sometimes, a declaration will be accepted but the notification will contain a front-end credibility (FEC) error. These errors are used to alert the declarant that a mistake may have been made with one of the values entered:



If you get one of these warnings, the declaration will still clear as normal without intervention. However, if you wish to confirm that the entered data is correct, you can use the 'Confirm FEC' option on the submit button to confirm to CDS that the declared data is correct.

Retrigger IVL

This option is used for IVL declarations to force CDS to recheck the inventory-linked status, for example if a vessel has arrived but CDS is not aware of it yet. This will be rarely used but may be useful when the CSP/CDS systems get out of synch, and you are waiting for clearance.

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