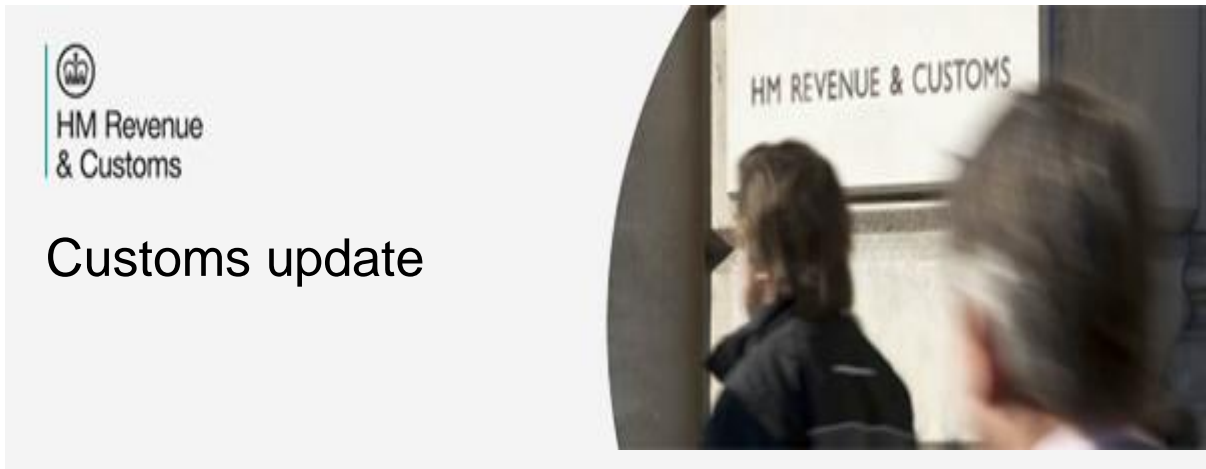


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## Customs update

Dear customer,

All export declarations are moving from our Customs Handling of Import and Export Freight (CHIEF) system to the Customs Declaration Service (CDS) by 30 November 2023.

### **What you can do now to prepare for CDS**

If your business submits export declarations only, you should now:

1. [Apply for an Economic Operator Registration and Identification \(EORI\) number](#) beginning with 'GB'.
2. [Subscribe to the Customs Declaration Service](#) so you will be able to submit export declarations from your software through CDS.
3. Read the latest [CDS guidance](#) on GOV.UK – including the [CDS toolkit](#) and [Key differences between CHIEF and the CDS](#) guidance and our introductory [UK exports guide](#) – to familiarise yourself with the Customs Declaration Service.

Doing this early will make sure you're ready to move to CDS for exports.

If you've already done this, you don't need to do it again.

### **When we'll be in touch again**

We'll contact you in July 2023 to make sure you're ready to make declarations through CDS from September 2023. You'll need to use software or the new HMRC export declaration online service.

This will replace the National Export System (NES) web service used by some small to medium-sized businesses to submit declarations on CHIEF.

We'll tell you what you need to do and point you to new guidance.

## Before you can start making declarations

Once you're prepared, please make sure you read and understand the advice below before making export declarations through CDS.

## Wait to be contacted by HMRC or your software developer

We, or software developers, will contact declarants who can start submitting export declarations through CDS.

We've already started to do this with declarants who submit the highest number of export declarations using the Goods Movement Vehicle Service (GVMS) only.

We're also working with software developers to help them move export declarants who only use GVMS to CDS, once their software is ready.

## What to do if HMRC or your software developer haven't contacted you before September 2023

Please don't submit your export declarations through CDS. This is because we're moving export declarants to CDS in phases, depending on the type of export declaration submitted.

You'll still need to submit a declaration through CHIEF until September 2023 for any goods that are re-routed away from a GVMS location.

If you have any questions, [please contact](#) us, speak to your Account Manager or Customer Compliance Manager if you have one.

Yours faithfully  
HM Revenue & Customs



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